



13767W County Road B  
Hayward, WI 54843

## Job Posting

Job Title: Service Specialist  
Department: Housekeeping  
Reports to: Shift Lead/ Lead Supervisor  
Starting Rate: \$11.00  
Premium Pay: \$3.00 to \$5.00/hr.

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**Basic purpose or function:** The Service Specialist Team Member for the Sevenwinds Casino, Lodge & Conference Center will be responsible for ensuring the highest standard of cleanliness, sanitation, and safety as set by our establishment and are carried out within the timeframes of their shift at their assigned designated area.

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### **Job Responsibilities:**

- Ensure all areas assigned are properly maintained.
- Maintain communication with shift leads.
- Maintain security and safety standards of the Sevenwinds Casino, Lodge & Conference Center regarding the proper usage of equipment and chemicals. Also be aware of all incidents and safety hazards that occur and immediately report to your shift Lead and/or the MOD.
- Must have or obtain knowledge of MSDS and the proper use of chemicals and use care according to the label and standards of the Sevenwinds Casino, Lodge & Conference Center.
- Remain alert, courteous, professional, and helpful to Team Members, Guests, and vendors at all times.
- Must maintain appearance standards; proper uniform or dress as prescribed, shoes and personal hygiene are consistent and appropriate within the standards set by the Sevenwinds Casino, Lodge & Conference Center.
- Performs other duties as assigned.

### **Minimum Qualifications:**

- Must be at least 18 years of age.
- Must have High school diploma, HSED, GED, or equivalent; or in the process of receiving one.
- Must have a good sense of responsibility and be self-motivated.
- Must be able to lift fifty (50) pounds, stand and bend one hundred (100%) percent of the time.
- Must be able to work a flexible schedule.
- Ability to follow direction well.
- Must possess a pleasant, helpful attitude towards guests, team members, vendors, and management.
- Requires stamina to perform repetitive movement.

**Native American preference applies to all candidates for this position.**

Apply online at:  
[www.sevenwindscasino.com](http://www.sevenwindscasino.com)

Our Team

If you are unable to apply online, submit information to:

Human Resource Department  
Sevenwinds Casino, Lodge & Conference Center  
13767W County Road B  
Hayward, WI 54843

Tina Coss, Human Resource Manager  
715-634-5643 Ext. 6107