



13767W County Road B
Hayward, WI 54843

Job Posting

Job Title: Floor Key
Department: Slot Operations
Reports to: Slot Operations Supervisor
Pay Range: Grade NE5
Position Type: Key
Opening Date: 03/30/2023
Closing Date: Until Filled

Basic purpose or function: Taking care of the needs of our Guests by giving exceptional service, whether it is paying a jackpot, getting them change, or fixing a machine problem.

Job Responsibilities:

- Learn policies and procedures of the Slot Operations Department.
- Provide exceptional service to all casino Guests.
- Have positive interaction with Guests to ensure an enjoyable visit.
- Function as a Team Member of the Slot Operations Department.
- Cover the casino floor making sure no Guest is waiting for assistance.
- Pay jackpots in a timely manner and according to procedures.
- Perform minor maintenance on machines including replacing ticket paper.
- Provide feedback to their Shift Supervisor.
- Maintain confidential information at all times.

Minimum Qualifications:

- High School Diploma or equivalent.
- Minimum of 18 years of age.
- Be able to learn slot machines functions and their pay tables.
- Have a friendly and positive attitude.
- Be able to walk for lengthy periods of time.
- Must have good money handling skills.
- Must be able to keep calm in stressful situations.
- Must have good work ethic and be able to work flexible hours.
- Must obtain and maintain a key gaming license.
- Must complete title 31 training.

Native American preference applies to all candidates for this position.

Apply online at:

www.sevenwindscasino.com

Our Team

If you are unable to apply online, submit information to:

Human Resource Department
Sevenwinds Casino, Lodge & Conference Center
13767W County Road B
Hayward, WI 54843

Doug Merrill, Training & Development Specialist
715-634-5643 Ext. 6121

Tina Coss, Human Resource Manager
715-634-5643 Ext. 6107