



13767W County Road B  
Hayward, WI 54843

## Job Posting

Job Title: Floor Key  
Department: Slot Operations  
Reports to: Slot Operations Supervisor  
Pay Range: Grade NE5  
Position Type: Key  
Opening Date: June 22, 2022  
Closing Date: Until Filled

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**Basic purpose or function:** Taking care of the needs of our Guests by giving exceptional service, whether it is paying a jackpot, getting them change, or fixing a machine problem.

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### **Job Responsibilities:**

- Learn policies and procedures of the Slot Operations Department.
- Provide exceptional service to all casino Guests.
- Have positive interaction with Guests to ensure an enjoyable visit.
- Function as a Team Member of the Slot Operations Department.
- Cover the casino floor making sure no Guest is waiting for assistance.
- Pay jackpots in a timely manner and according to procedures.
- Perform minor maintenance on machines including replacing ticket paper.
- Provide feedback to their Shift Supervisor.
- Maintain confidential information at all times.

### **Minimum Qualifications:**

- High School Diploma or equivalent.
- Minimum of 18 years of age.
- Be able to learn slot machines functions and their pay tables.
- Have a friendly and positive attitude.
- Be able to walk for lengthy periods of time.
- Must have good money handling skills.
- Must be able to keep calm in stressful situations.
- Must have good work ethic and be able to work flexible hours.
- Must obtain and maintain a key gaming license.
- Must complete title 31 training.

**Native American preference applies to all candidates for this position.**

Apply online at:

[www.sevenwindscasino.com](http://www.sevenwindscasino.com)

Our Team

If you are unable to apply online, submit information to:

Human Resource Department  
Sevenwinds Casino, Lodge & Conference Center  
13767W County Road B  
Hayward, WI 54843

Doug Merrill, Training & Development Specialist  
715-634-5643 Ext. 6121

Tina Coss, Human Resource Manager  
715-634-5643 Ext. 6107